Beginning November 2, 2020, a federal rule known as the Cures Act will require all health care facilities to immediately release all laboratory, radiology and pathology reports and provider notes to you (our patient) as they become available and finalized.

At St. Luke’s University Health Network, we believe that sharing information builds trust and better relationships. We believe that you deserve to see your results as soon as they are available. However, this means you may see results even before your health care provider has had the opportunity to see them.

We will discuss the POSSIBLE results with you BEFORE you get your test, as well as the next steps we would take with each result. We ALWAYS plan to review these results with you and decide on a plan together, preferably in person or by phone. It is likely, however, that your provider will not be available to discuss these results at the time that you are viewing them in St. Luke’s MyChart. Some of the things you may see on your report include:

- Words that are hard to understand and may be challenging to interpret
- Abnormal results (that are not clinically important)
- Results that fall “out of range” but are normal for you
- Unexpected results
- Results that may indicate a serious disease, like cancer

As the patient, you can choose when to view your results. Some patients prefer to see their results online immediately. Other patients may prefer waiting until their provider’s office contacts them to review the results.

You can view test results immediately by signing into your St. Luke’s MyChart account. If you do not have a St. Luke’s MyChart account, you will need to create a St. Luke’s account. Visit sluhn.org and click on “Create Account” in the upper left-hand corner. Or, download the St. Luke’s App in the Apple App Store or Google Play Store. Follow the instructions to create your account. Continue to follow the prompts to “link” your account to your electronic health record, “St. Luke’s MyChart.”

If you need help or if you have further questions about creating a St. Luke’s account and accessing your health information through MyChart, contact us at 1-866-STLUKES (785-8537), option 5, Monday through Friday, 8 am to 4:30 pm.