

HomeStar Mail Order Pharmacy

If you have any questions concerning HomeStar Mail Order services, please call (610) 628-8900 or Toll Free at 1-855-649-MEDS

Using HomeStar Mail Order Pharmacy is Easy!

Register with HomeStar

All first-time users of HomeStar Mail Order pharmacy must complete a confidential registration form. One form can be completed for the entire family. This form will help us protect you against potentially harmful drug interactions and drug allergies. It is important that you complete this form the first time you use our mail order service and any time you have a change in health status or medication use.

Forms are available on MyNet (Go to Quick Links and click on HomeStar Pharmacy) or on the St. Luke's EBenefits online system. Forms can be emailed, faxed or mailed to the HomeStar Mail Order Pharmacy.

Email: Homestar.mailorder@sluhn.org

Fax: 610-628-8901

Mail to: HomeStar Mail Order Pharmacy, 1736 Hamilton Street, Ground Floor – East Tower, Allentown, PA 18104

Transfer your existing SaveDirectRx prescriptions to HomeStar Mail Order Pharmacy

The process is easy! Just call or email the HomeStar Mail Order Pharmacy during business hours and provide your SaveDirectRx #'s or name(s) of medication(s) and the pharmacist will complete the transfer on your behalf!

Phone: 610-628-8900 or Toll Free at 1-855-649-MEDS

Email: Homestar.mailorder@sluhn.org

Business Hours: Monday-Friday - 9 am – 6 pm

Submit a new prescription

Physicians can directly call, fax or ePrescribe prescriptions to the HomeStar Mail Order Pharmacy. (Law requires prescriptions be faxed by doctors' office only.)

Phone: 610-628-8900 or Toll Free at 1-855-649-MEDS

Fax: 610-628-8901

ePrescribe – electronically from physician's office system

Original prescriptions can be mailed to:

HomeStar Mail Order Pharmacy, 1736 Hamilton Street, Ground Floor – East Tower, Allentown, PA 18104

(Original paper prescriptions must include your name, date of birth and phone number, or complete a New Prescription Order Form and send with your original script)

Requesting Refills

Request refills 24/7/365, requesting refills is EASY and can be done by:

- 1) Using our automated refill system by calling 610-628-8900 or Toll free at 1-855-649-MEDS
- 2) Online electronic refill requests can be done on MyNet (Go To Quick Links and click on HomeStar Pharmacy Services -> Mail Order tab)
- 3) Request refills via your mobile phone at www.mobilerx.net/hsmailorder. (See instructions on MyNet under Mail Order tab)

Always request your prescription refills early enough to allow time to have it processed and shipped to you. A 90-day supply of medication can be requested up to 21 days in advance. Refills will not be filled automatically; patients must request each refill.

Payment Methods

All prescriptions start the mail order process the day they are received. A current method of payment on file with HomeStar Mail Order Pharmacy will help to expedite the prescription process. Prescriptions will only be shipped upon receipt of payment.

HomeStar Mail Order Pharmacy accepts the following methods of payment:

St. Luke's Payroll Deduction, Check, Flexible Spending Account Debit Card, Debit Card, Visa, MasterCard, and Discover.

