"Feeding the Frontlines" Frequently Asked Questions

What is the "Feeding the Frontlines" initiative?

Many members of our community have generously offered to supply meals for our hardworking care teams. Feeding the Frontlines is a special initiative to show support for healthcare providers, while also helping local restaurants. Donations will be used to purchase gift cards for frontline staff caring for COVID-19 patients. Our hope is to make their life a little easier at the end of a long shift, so they can grab a pre-cooked meal for their family.

Don't worry, St. Luke's will make sure employees are well-fed *during* their shift at the hospital with free cafeteria meals, so this initiative helps eliminate the risk of community spread when unsafe food deliveries are made to campuses.

How can I make my gift?

To make a monetary gift that you would like used to purchase meal gift cards for St. Luke's caregivers, please visit <u>sluhn.org/COVID-19Support</u> and **select "Feeding the Frontlines" from the dropdown menu**.

If you prefer to mail in your gift, please send to:

St. Luke's University Health Network Development Office 801 Ostrum Street Bethlehem, PA 18015

Please indicate that your gift is intended to support the COVID-19 "St. Luke's Feeding the Frontlines" initiative.

Is there a minimum gift amount for the "Feeding the Frontlines" initiative?

Please consider making a minimum donation of \$25 to support this initiative.

Can I purchase a gift card directly from my restaurant of choice?

To help streamline the process of purchasing and supplying gift cards to caregivers across our campuses, a monetary donation to our Feeding the Frontlines Fund (*see "How can I make my gift?" question above*) is preferred.

However, if you would prefer to purchase a physical gift card, you can certainly do so.

To deliver the gift card / voucher:

 Mail your gift card / voucher to St. Luke's University Health Network, Development Office, 801 Ostrum Street, Bethlehem, PA 18015 (*please complete and send our <u>in-kind donation form</u> with your gift*)

Who can I contact if I have questions about my donation?

If you have any questions about supporting the St. Luke's "Feeding the Frontlines" initiative, please contact DevelopmentOffice@sluhn.org or call 484-526-3067.

Can I purchase and deliver meals directly to a campus?

If you are interested in making a food donation to St. Luke's, **please follow the criteria below for a proper and safe donation to our facilities**. Our campus cafeteria staff will determine if your donation meets these criteria successfully by performing quality checks.

- Only food produced in a facility with a commercial kitchen with a valid food license will be accepted, no homemade foods please.
- Please provide the food being donated, along with the total number of servings and the number of servings per item.
- Depending on the type of food, donated foods must be kept out of the temperature danger zone, which is between 41F and 140F.
- No platter style foods, raw or cooked, will be accepted (i.e. cheese & veggie trays or sandwich platters).

For more information on how to donate food, please email feedingthefrontlines@sluhn.org.

Will platter style food donations be accepted?

No. Platter style foods like cheese and veggie trays or sandwich platters cannot be accepted.

If a restaurant does donate food, what are the parameters for doing so?

We can only accept food/meals that are prepared in a commercial kitchen with a valid food license that are either:

- individually prepackaged
- hot bulk food delivered to our dock above 165°F
- cold bulk food delivered to our dock below 41°F

We can also accept food in original unopened packaging such as pretzels, chips, protein bars, etc.