St. Luke's University Health Network University Hospital (Bethlehem campus) Community Health Needs Assessment

Posted: April 15, 2013

### Introduction

The St. Luke's University Hospital has conducted a community health needs assessment (CHNA) pursuant to the requirement of Section 501 (r) of the Internal Revenue Code.

St. Luke's University Hospital commissioned the Lehigh Valley Research Consortium (LVRC) to conduct a CHNA for the Bethlehem campus during calendar years 2011 and 2012. The Lehigh Valley Research Consortium (LVRC) is a Lehigh Valley focused research center, administered through the Lehigh Valley Association of Independent Colleges (LVAIC). Over the last six years, LVRC engaged in meaningful community-based research to inform the community about political, economic, social, health and environmental issues and solutions in a regional context.

Recognizing the growing regional identity of the Lehigh Valley and the interdependence of people, organizations and markets, the Lehigh Valley Research Consortium (LVRC) serves as a resource to improve the lives of residents of Lehigh and Northampton Counties. Through its efforts the LVRC provides Lehigh Valley governments, non-profits and citizens with research and information that facilitates improving the overall quality of life in the region. They provide three primary services for our community:

**Data collection and analysis:** including the creation of a meta-data set of over 300 community indicators at the county, municipal and school district level free to the community.

**Community outreach:** through the collaboration of LVAIC faculty, the LVRC has completed research studies for many local organizations including St. Luke's Hospital and Health Network, Good Shepherd Rehabilitation Hospital, United Way of the Lehigh Valley, Northampton County, the city of Allentown, and the city of Easton. Research reports are available to the entire community on its website: www.lehighvalleyresearch.org.

**Student and faculty development:** The LVRC provides undergraduate and graduate students the chance for hands-on research experience in empirical studies and enhances opportunities for both interdisciplinary and cross-institutional collaboration for faculty and students. University participation in local issues creates possibilities for community members to build relations with faculty and participate in LVRC events held on local college campuses.

Two separate documents comprise the CHNA for the Bethlehem campus:

- 1. A random survey of Lehigh Valley and portions of Bucks and Montgomery County households
- 2. An analysis of existing community health measures and secondary data

In addition, key community leaders representing the Bethlehem campus service area participated in a series of four meetings to review the CHNA data, identify and prioritize needs and begin to propose implementation strategies. Minutes from these community meetings are available upon request to interested parties. The participating community leaders and their agency affiliations are:

Dale Kochard, BSME, MBA, Assistant VP Community and Regional Affairs, Lehigh University Darla Frack, RN, MSN, NE-BC, CMSRN, Vice President, Patient Care Services, St. Luke's University Health Network, Anderson Campus Janet Tate, Supervisor, Grants & Development, Bethlehem Area School District Jessica Adams-Skinner, Ed.D., MPH, Director of Community Health, Department of Community Health and Health Studies, Lehigh Valley Health Network Jill Pereira, MSW Director, COMPASS Community Schools United Way of the Greater Lehigh Valley Judy Maloney, MPH, Director, Bethlehem Health Bureau Nancy Kanuck, MSN, RN, Instructor, St. Luke's School of Nursing Lorna Velazquez, Executive Director, Hispanic Center Lehigh Valley Mary Carr, Administrator, County of Northampton Drug & Alcohol Unit Cynthia Max, MSN, Vice President, Operations, St. Luke's University Hospital Paul Brunswick, President & Executive Director, Two Rivers & Health & Wellness Paul Pierpoint, EdD, Vice President, Division of Community Education, Northampton Community College Rose J. Quiles, Case Manager, HepC Unit, Latinos for Healthy Communities Ross P. Marcus, M.A., Director of Human Services, County of Northampton Vivian Robledo-Shorey, BA, MA, (enrolled in D Ed.) Supervisor of Student & Community Engagement, Bethlehem Area School District Dee Darragh, MSED, BSN, NCSN, Easton Area School District, K-12 District Nurse Eileen Rugh, BSN, RN, Staff Nurse, St. Luke's University Health Network Bonnie Coyle, MD, MS, Director, Community Health Department, St. Luke's University Health Network

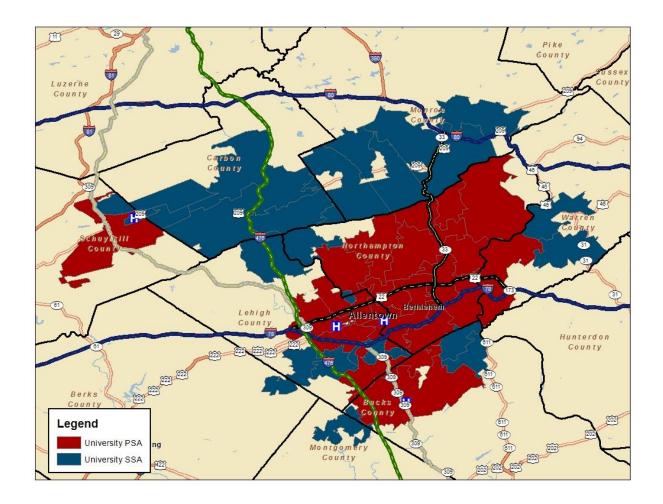
### St. Luke's University Health Network Mission Statement

The mission of St. Luke's University Health Network is an unwavering commitment to excellence as we care for the sick and injured; educate physicians, nurses and other health care providers; and improve access to care in the communities we serve, regardless of a patient's ability to pay for health care.

#### St. Luke's University Hospital Service Area

The community served by St. Luke's University Hospital is defined based on the geographic origins of the hospital's inpatient volume. The Primary Service Area ("PSA") is the geographic area from which approximately 80% of the hospital's inpatients originate, while the Secondary Service Area ("SSA") is where an additional 10% of the hospital's admissions reside.

The PSA is comprised of 23 zip codes in Lehigh, Northampton, Bucks, and Schuylkill Counties in PA along with Warren County in New Jersey. The SSA is comprised of another 23 zip codes which add Carbon, Monroe, and Montgomery Counties, Pennsylvania. In 2012, the Hospital's PSA included about 583,000 persons and its SSA included an additional 260,400, for a total population of approximately 843,400.



# **Identification of Community Health Needs**

The CHNA data were reviewed by a Strategic Planning committee consisting of key community leaders and hospital personnel, and the following needs were identified:

- Teen Pregnancy
- Unemployment/under-employment rate and new group challenges
- Child abuse/neglect
- Mental Health non-emergency and chronic issues
- Quality of Life
- Health Disparities for chronic disease
  - o Asthma
  - Diabetes
  - Vision Services
- Nutrition/BMI and Physical Activity
- Dental Care
- Binge Drinking
- Older adults issues
- Chronic Diseases
- Need for a Health Department

### Explanation for needs not being addressed:

The priority community health needs to be addressed as part of the Bethlehem Campus Community Health Implementation Plan include:

- Obesity, Nutrition and Physical Activity
- Wellness and Chronic Disease Prevention, including diabetes
- Adolescent Health, including teen pregnancy
- Mental Illness and Substance abuse (Behavioral health)
- Elder Health
- Health Disparities/Health Equity

Current initiatives already exist to address dental health, unemployment/under-employment, and child-abuse and neglect. These initiatives will continue for the next three year cycle as part of ongoing community health programs.

The need for a health department will not be immediately addressed as part of this CHNA and implementation plan. A comprehensive community initiative was launched over the past five years to seek a bi-county health department. SLUHN supported this initiative, had a representative on the bi-county board of health, and the Director of Community Health participated in strategic planning meetings to achieve the goal of creating a bi-county health department. However, county council members in Northampton and Lehigh Counties recently voted down the effort. SLUHN will continue to support community health efforts going

forward, if and when the community assessments indicates a more favorable environment in support of comprehensive local public health.

## **Community Resources**

SLUHN Bethlehem campus has identified the following agencies and programs as potential collaborators for the Implementation Plan:

For all priority areas in the Community Health Needs Assessment, the following agencies will be key partners for the implementation plan:

All priority health needs Bethlehem Health Bureau Northampton County, Department of Human Services Bethlehem Partnership for a Healthy Community Bethlehem Area School District Easton Area School District Catasauqua School District Moravian College Lehigh University Lafayette College East Stroudsburg University Northampton Community College United Way of the Greater Lehigh Valley Two Rivers Health and Wellness Foundation **Easton Hospital** Auxiliary of St. Luke's University Health Network Boys & Girls Clubs of Easton & Southside Bethlehem Just Born. Inc. Lehigh Valley Health Network PA Department of Health

Additional partners for individual priority health needs include:

Obesity, Nutrition and Physical Activity; Wellness and Chronic Disease Prevention, including Diabetes Easton, Nazareth and Slate Belt YMCAs Local Restaurants participating in St. Luke's Heart Smart program Local grocery stores Delaware &Lehigh Heritage Corridor Kellyn Foundation Highmark Foundation Buy Fresh Buy Local Nature Nurture Wildlands Conservancy American Diabetes Association, local chapters American Cancer Society, local chapters American Heart Association, local chapters Farmer's Markets Sodexo Second Harvest Food Bank

Mental Illness and Substance Abuse (Behavioral health) Northampton County MHMR Division Northampton County Drug and Alcohol Division Family Answers Lehigh Valley Mental Health, Inc SADD chapters AA meetings, groups Valley Youth House **KidsPeace** Center for Humanistic Change Pinebrook Services for Children Easton Children's Home Local Psychiatrists Local Mental Health Counselors Turning Point of the Lehigh Valley Unity House CONCERN Crime Victims Council of the Lehigh Valley Via of the Lehigh Valley

Adolescent Health, including teen pregnancy Valley Youth House KidsPeace Planned Parenthood of Northeastern PA Boys and Girls' Clubs of Easton and Southside Bethlehem Fund to Benefit Children and Youth Private Industry Council of the Lehigh Valley/PA Careerlink Lehigh Valley Lehigh Valley Child Care Lehigh Valley Council for Children Lehigh County, Children, Youth & Families and Lehigh County Child Advocacy Center

Elder Health Northampton County Area Agency on Aging Meals on Wheels Local Senior Centers Gracedale United Way Alliance on Aging Senior Solutions, Inc. Adult Day Cares/Services AARP VNA of St. Luke's Center for Healthy Aging Center for Vision Loss In-home and Respite Care Centers **Benefits Check-up Bethlehem Housing Authority** ShareCare Faith in Action

Health Disparities Hispanic Center of the Lehigh Valley Lehigh Valley Research Consortium Community Action Council of the Lehigh Valley **RENEW** Lehigh Valley Private Industry Council of the Lehigh Valley/PA Careerlink Lehigh Valley Safe Harbor Lehigh Valley Dental Hygienists' Association Lehigh Valley Dental Society Morning Star Rotary New Bethany Ministries Latinos for Healthy Communities Congregations United for Neighborhood Action (CUNA) Our Lady of Perpetual Help Church Pearle Vision Center, Bethlehem Square **Richard Ritter Pharmacy** Rotary Club of Bethlehem Second Harvest Food Bank Tobacco Free Northeast PA

Trinity Episcopal Church Turning Point of the Lehigh Valley Unity House Health Resources and Services Administration (HRSA) Women, Infants and Children Program (WIC)