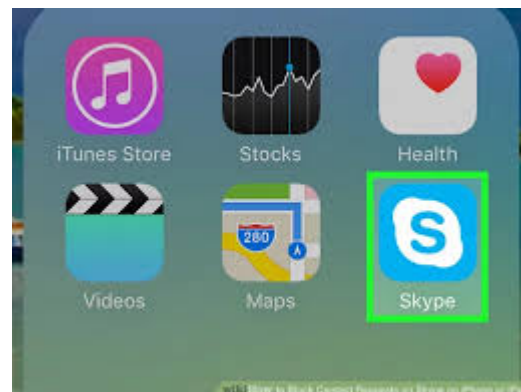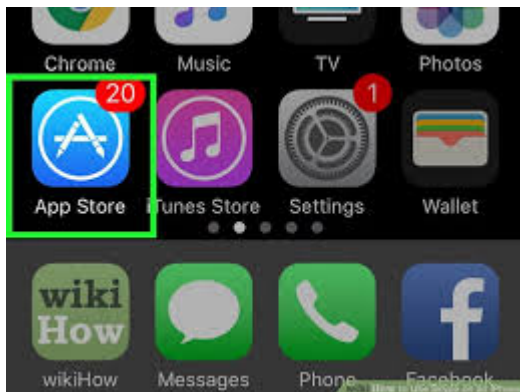TIP SHEET

For iPhone:

1. Download the Skype app through the App Store on your iPhone
2. Download the Skype for iPhone by pressing GET and wait for the app to download and install
3. Create an account by developing a username and password, Skype will remember your credentials each time you login to start a chat or call
   a. Enter your phone number and a password or tap Use your email instead if you prefer to sign up with email, then tap Next.
   b. Enter your first and last names, then tap Next.
   c. Enter your country and birth date, then tap Next.
   d. Enter the code sent to your email address or phone number to verify your identity, then tap Next.
   e. Enter the security characters on the screen to prove you're not a bot and tap Next.
   f. If prompted, enter your phone number, then tap.
   g. Enter the code sent to your phone to verify your number, then follow on-screen prompts to continue configuring your account.
4. To use this platform with patients, they also need to create a Skype username and password

5. Making Video Calls:
   a. Tap the Calls tab to the bottom left of the screen
   b. Tap Contact, it is a blue address book icon at the bottom-left of the screen
   c. Tap the Video Call Button, it is a blue video camera icon in the upper right corner
6. Deleting Skype Contacts:
   a. Tap and hold OR right click on the contact you want to remove
   b. Select View profile
   c. Tap the edit button, then tap the Trash Can Icon. Or you can scroll down in the profile window and tap remove from contact list

TIP SHEET

For Android:

1. Download Skype from the Google Play Store , click "Install"
2. Open the Skype app on your Android mobile device
3. Create Account with skype (Follow Step 3 from above)
4. When you sign into your Skype account you will see a pop up notification that asks whether you want to allow the app to make and manage phone calls. For this step, click on "Allow".
5. For making Video calls please follow step 5 from above
6. Deleting Skype Contacts:
   a. Tap and hold OR right click on the contact you want to remove
   b. Select View profile
   c. Tap the edit button, then tap the Trash Can Icon. Or you can scroll down in the profile window and tap remove from contact list